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Quality Assurance Policy

Policy document at Chalmers University of Technology

The Quality Assurance policy at Chalmers University of Technology, hereafter referred to as the Quality Policy, states the basic principles for the university's systematic quality assurance work and approach.

Systematic quality assurance has two aims:

- to ensure that the university complies with quality requirements imposed by regulatory framework and external stakeholders;
- to contribute to and create a framework for Chalmers to achieve its long-term vision: a globally outstanding university of technology, for a better world.

The work to achieve this vision is based on decided, concrete and measurable objectives, which are developed in an integrated annual cycle. A supporting document in which objectives are formulated is Chalmers' prioritised operational development (PVU), which is regularly updated. Education, doctoral programmes, research, and utilisation, with supporting activities, develop their respective quality assurance systems adapted to the specificity of the area of activity and the way of working.

Quality assurance systems aim to monitor, ensure, and develop quality in each area. Quality assurance systems are coordinated and integrated, where possible, to achieve efficiency and promote quality throughout the organisation.

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The interacting core values of quality work

All activities are carried out at a very high level of quality, and collaboration with society contributes to relevance and quality.

The starting point for all quality work is the culture that characterises our workplace. Chalmers' 'Code of Conduct' and our values are at the heart of building a culture that promotes and develops quality.

In addition, we work to ensure high quality in all activities by the following:

- our research and education are based on current scientific or artistic foundations and proven experience, both in terms of subject matter and educational methods;
- collaboration with industry, the public sector and other societal partners is an integral part of Chalmers' core activities.

In order to move towards our vision and achieve our objectives, Chalmers has a structured quality assurance system that is:

- **Based on the principle of constant improvement.** This means regular monitoring, action, and feedback.
- **Operational and characterised by participation and commitment.** All staff and students are expected to contribute according to their roles. Activities are designed to encourage and enable contributions to constant improvement.
- **Systematically operated.** We capitalise on what works and promotes quality. This systematic approach allows us to recognise and address any shortcomings.
- **Based on regulations and decided policy documents.** Our policy documents are fit for purpose, well documented, easily accessible and communicated to relevant stakeholders.
- **Led by the functions responsible according to the delegation regulations.** Responsible functions at different levels further develop and promote structures and practices.
- **Transparent and accessible.** The work is documented and made available to enable transparency and ensure traceability.